

SANTA YSABEL TRIBAL GAMING COMMISSION

SYGC 14-I002

Commission Regulation

Responsible Gaming

Pursuant to SYGC Interactive Gaming Regulations SYGC 14-I001, Sections 2.3.6 Responsible Gaming and 2.3.7 Self-Imposed Limits, the Santa Ysabel Gaming Commission hereby adopts the following regulation:

1.0 Required Notices

In addition to the required Responsible Gaming Page link which must be readily accessible from any screen, the following admonishment must be included on the Home screen:

Gamble Responsibly 1 800-GAMBLER (426-2537)

This admonishment will be in the form of an Internet hyperlink which will lead the user to the following website: <http://problemgambling.ca.gov>

The Home screen will also contain the following link to the Santa Ysabel Gaming Commission website, which will also contain responsible gaming resources and information:
<http://sycommission.net/>

2.0 Responsible Gaming Page

The Responsible Gaming Page for Private Table will contain the following information:

Gamble Responsibly

Private Table is committed to preventing underage gambling and to helping problem gamblers to take control of their situation. We want everyone who plays poker or who gambles at our interactive website to be there for the right reason- to have fun. However, if you believe that your gambling has become a problem, PrivateTable.com encourages you to seek help. We have adopted a comprehensive Responsible Gambling Program to help you.

Also remember, gambling should be a form of entertainment – one of many hobbies in which you partake. It is important never to gamble more money than you can afford to lose, or to spend so much time gambling that it begins to interfere with other areas of your life. Here are some guidelines for gambling responsibly, which can dramatically reduce the chances that you develop a gambling problem:

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<http://problemgambling.securespsites.com/ccpgwebsite/pdf/flyerEnglish.pdf>

The Responsible Gaming Page for Desert Rose Bingo will contain the following information:

Gamble Responsibly

Santa Isabel Interactive's Desert Rose Bingo provides entertainment and Class II games that are only suitable for adults and expressly prohibits any individuals under 18 years of age from being an Account Holders or otherwise interacting with the services offered on the Desert Rose Bingo site. Please note that Desert Rose Bingo services security features are programmed to verify an individual's identity and age.

Santa Isabel Interactive's Desert Rose Bingo requests that Account Holders with minor children adhere to the following safeguard procedures both on the Desert Rose Bingo and its linked customer care services:

- Once finished, log out immediately;
- Alter browser settings when saving passwords;
- If a child becomes aware of account details, change or renew password;
- Hide log-in information; and
- Clear your browser history.

The accounts of Account Holders, if used by an individual under 18 years of age, are subject to immediate stoppage of use, account closure and forfeiture of prize winnings.

The Desert Rose Bingo game site is operated by Santa Ysabel Interactive. It is the first site to offer Class II Bingo to Account Holders in the USA. All activities of Desert Rose Bingo take place on Indian Land and are subject to the jurisdiction, laws, policies, rules and regulations of the Iipay Nation of Santa Ysabel.

As the primary regulator, the Santa Ysabel Gaming Commission establishes, oversees, and enforces its gaming regulations as well as licenses vendors who provide services to Desert Rose Bingo.

Registered Account Holders enter Desert Rose Bingo via an Account Holder Registration Site serving as a gateway to a virtual private network (VPN). They can then engage a proxy to purchase Class II Bingo cards and to play Class II Bingo games on their behalf. The games are fully regulated, legal, safe, and innovative. SYGC recommends that you check your Desert Rose Bingo Transaction History frequently and in the event you believe that your account has been compromised and/or you believe that an unauthorized transaction has occurred, please contact Customer Support by clicking on the Support tab or the SYGC by using the link above.

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Also remember, gambling should be a form of entertainment – one of many hobbies in which you partake. It is important never to gamble more money than you can afford to lose, or to spend so much time gambling that it begins to interfere with other areas of your life. Here are some guidelines for gambling responsibly, which can dramatically reduce the chances that you develop a gambling problem:

<http://problemgambling.securespsites.com/ccpgwebsite/pdf/flyerEnglish.pdf>

If you feel like you – or someone you care about – are being harmed by yours or their gambling, know you are not alone. Most people are able to gamble responsibly, but a small percentage of people develop a gambling problem. **Fortunately, these problems are treatable and there are many no-cost resources available to the residents of California.**

Getting help starts with calling the statewide helpline, **1-800-GAMBLER**. The helpline is always answered directly by trained professionals, at any time of the day or night – there are no recordings, and your call is completely free and confidential. Translation services are also available for more than 240 languages, and TDY is available for the hearing impaired.

Highlights of our Responsible Gaming Program include:

- A choice between a Self-Imposed Limits Program that allows you to be self-restricted from our site, or the Self-Exclusion Program which excludes you completely from our site;
- Automated tracking of game play at our site and system-generated alerts regarding potential problem behavior issues;
- Trained customer service personnel to assist you through the self-bar process.

Problem Gambling Warning Signs:

Concerned that you may be gambling too much? Take this short self-assessment to see if you may have a gambling problem.

- Do you lose time from work due to gambling?
- Does gambling make you insensitive to the welfare of your family?
- Have you ever felt remorse after gambling?
- Have you ever gambled to solve financial difficulties or sold personal property to finance gambling?
- After winning or losing, do you feel like you must return as soon as possible?
- Do you often gamble until your last dollar is gone?
- Do you ever borrow to finance your gambling?
- Have you ever committed, or considered committing an illegal act to finance gambling?

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- Do arguments, disappointments, frustration, even good fortune give you an urge to gamble?
- Have you ever considered self-destruction a result of your gambling?

If you answered “yes” to one or more of the above questions, you may have a gambling problem. Call 1-800-GAMBLER to learn more or get help – It’s free, confidential, and 24/7/365. (Disclaimer: Please note that this test is not intended to provide a definitive diagnosis. Only a treatment professional can diagnose a gambling problem)

Helpful Links:

1-800 GAMBLER

<http://problemgambling.securesites.com/ccpgwebsite/default.aspx>

The Brief Addiction Science Information Source (BASIS)

<http://www.basionline.org/>

National Center for Responsible Gaming

<http://www.ncrg.org/>

National Council on Problem Gambling

<http://www.ncpgambling.org/i4a/pages/index.cfm?pageid=1> rel=

California Council on Problem Gambling

<http://www.calpg.org>

Terms and Conditions

The following information will be included within the Terms and Conditions:

Gamble Responsibly 1 800-GAMBLER (426-2537)

Private Table wants everyone who plays poker or gambles at our Interactive casino to be there for the right reason – to have fun. However, if you believe that your gambling has become a problem, Private Table encourages you to seek help. We have adopted a comprehensive Responsible Gaming Program to help you.

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3.0 Staff Training

- a. Santa Ysabel Interactive shall designate an Internet Gaming Manager responsible for the operation and integrity of Internet gaming and reviewing all reports of suspicious behavior. The Internet Gaming Manager shall immediately notify the Santa Ysabel Gaming Commission if any person participating in Internet gaming is on the list of persons self-excluded from gaming activities through Santa Ysabel Interactive.
- b. The Santa Ysabel Interactive Internet Gaming Manager shall be responsible for coordinating responsible gambling training for all Santa Ysabel Interactive customer support personnel. This training will include familiarization with problem gambling resources, information concerning the nature and symptoms of problem gambling behavior and assisting patrons in obtaining information about problem gambling programs, appropriate completion of self-exclusion documentation, and reporting requirements related to Santa Ysabel Interactive's Responsible Gaming Program.

4.0 Self-Exclusion Policy

Santa Ysabel Interactive gaming systems shall provide a link within the patron's Santa Ysabel Interactive account to an Internet self-exclusion application and associated forms.

- a. **Exclusion Length**
A patron may request Santa Ysabel Interactive gaming self-exclusion for a period of time, such as one year, five years, or lifetime.
- b. **Communication with Players**
For Santa Ysabel Interactive self-excluded patrons, Santa Ysabel Interactive shall establish procedures that are designed, to the greatest extent practicable, to ensure that self-excluded patrons do not receive targeted mailings or promotional material related to Internet gaming.
- c. **Enforcement**
For self-excluded patrons, Santa Ysabel Interactive shall establish procedures that are designed, to the greatest extent practicable, to:
 1. Refuse wagers from and deny any gaming privileges to any self-excluded patron; and
 2. Deny any financial deposits, player club card membership, complimentary goods and services, and other similar privileges and benefits to any self-excluded patron.

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d. Reinstatement

Except for those patrons choosing a lifetime self-exclusion, any self-excluded patron may, upon the expiration of the period of self-exclusion requested, request removal of his or her name from the self-exclusion list by electronically submitting a completed request for removal. A request for removal from the self-exclusion list shall be in a form prescribed by the Santa Ysabel Gaming Commission. The form shall include:

1. Identifying information for the patron
2. The signature of the patron requesting removal from the self-exclusion list indicating acknowledgement of the following statement: "I certify that the information that I have provided above is true and accurate. I am aware that my signature below constitutes a revocation of my previous request for self-exclusion, and I authorize the Santa Ysabel Gaming Commission to permit Santa Ysabel Interactive to reinstate my gaming privileges>"
3. The type of identification credentials examined containing the signature of the person requesting removal from the self-exclusion list, and whether said credentials included a photograph or general physical description of the person; and
4. The signature of the Santa Ysabel Interactive employee authorized to accept such request.

All requests for reinstatement must be approved by the Santa Ysabel Gaming Commission prior to reinstatement of gaming privileges.

e. Renewal

All self-exclusion periods determined by a patron continue indefinitely, unless and until the self-excluded patron requests, in writing, to be removed after the end of the stated period of self-exclusion.

Approved by:



Dave Vialpando, Chairman

9-8-2014

Date